1. The statutory office of the Energy and Water Ombudsman was established under the *Energy and Water Ombudsman Act 2006*.
2. The Office of the Ombudsman is an independent statutory authority who receives, investigates and facilitates the resolution of complaints made by small energy and South East Queensland water customers, or by a Scheme member in relation to the connection, supply or sale of electricity, gas or water by a member of the Scheme.
3. Cabinet endorsed that Ms Jane Pires be recommended to the Governor in Council for appointment as Energy and Water Ombudsman for a term of three years commencing from 1 December 2016 up to and including 30 November 2019.
4. *Attachments*
   * Nil.